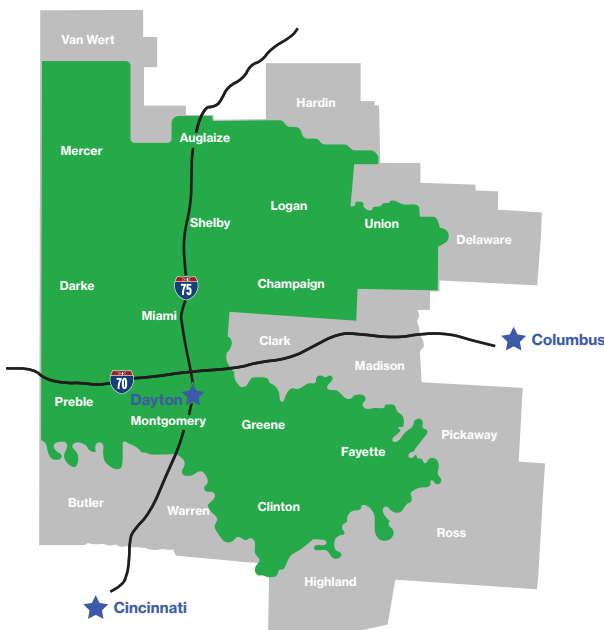




# AES Ohio Distribution Field Inventory Program

AES Ohio is conducting a distribution field inventory to improve safety and reliably serve the growing needs of our customers and support the implementation of our **Smart Grid Plan**. We are investing in our equipment and technology to create a **stronger, safer and more efficient and reliable electric system**.



## What?

AES Ohio is performing a field inventory of all the overhead and underground electric assets we own and maintain such as poles, meters, transformers and service lines located on or near your property.

Customers can expect to see both AES Ohio and UTS Engineering personnel in their neighborhoods inspecting, documenting the condition and taking photos of electric assets as part of the inventory. All employees and contractors working on behalf of AES Ohio carry photo identification cards.

## Why?

AES Ohio is collecting vital information to support our Smart Grid Plan. We will validate our records, maps and prepare for the implementation of advanced technology and enhanced services for our customers. Additionally, the photos will help us accurately update our system maps with visual representations of equipment locations and conditions allowing us to improve our responses to both outages and service requests.

## Where?

In 2022 through 2024, we will conduct field visits to all our electric circuits in the system collecting operational and geographic information across the AES Ohio 24-county service territory.

- Serving **527,000** customers across 24 counties
- Approximately **17,908** miles of transmission and distribution lines
- **6,000** square mile service territory



# Smart Grid

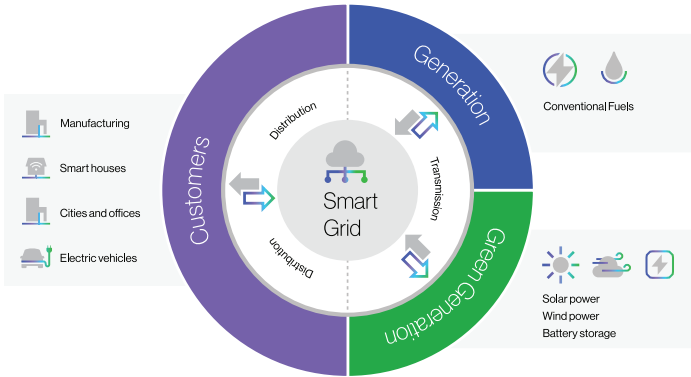
AES Ohio is working to **modernize the energy grid**, providing you with smarter, more efficient and more reliable service. Working with you, we're improving lives by delivering greener, smarter energy solutions right here in the Miami Valley. In the years to come, AES Ohio's Smart Grid will be able reduce the number of customers impacted by outages, and when there is an outage, reduce the amount of time to restore power.

To learn more, visit  
[aes-ohio.com/smartgrid](http://aes-ohio.com/smartgrid)



## Where can I get more information?

If you have any questions or comments about the Distribution Field Inventory Program program, please contact AES Ohio at **877-4OUTAGE (877-468-8243)**.



Thank you for your patience and cooperation during our distribution field inventory.

Customer Service  
 800-433-8500

Visit us Online  
[aes-ohio.com](http://aes-ohio.com)



**aes** Ohio